



 **833-884-7072**

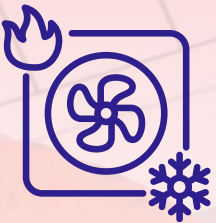
Service Guide



PLUMBING



ELECTRICAL



HVAC

**REPAIR.
REPLACEMENT.
INSTALLATION.**



About Us



over 25 years in business

Hi, I'm Mrs. Michael! Over 25 years ago, we started as a small plumbing company. As our community's needs grew, so did we—expanding to offer electrical, heating, and air services.

We believe great service starts with great people. By investing in skilled, well-trained professionals, we ensure honest, high-quality work for every customer.

We approach every job with a servant's heart, knowing that the work we do impacts families, comfort, and well-being. Our goal isn't just to fix a problem—it's to provide peace of mind, reliability, and a company you can always count on.

When you or your friends and family need a repair, Mrs. Michael's Home Services is here—because we care!



4.8 RATING



License Numbers

HVAC: 7113295

Electrical: 6112920

Plumbing: 8002460



Core Values

At its core, this company has never only been about plumbing, electrical systems, furnaces, or air conditioners. It has always been about helping people feel taken care of during stressful moments. We believe homeowners should feel comfortable calling us, confident inviting us into their homes, and reassured knowing they chose a company that truly cares about the experience they provide.

Humble

Put Others 1st; Team over self

Hungry

Passion for learning, and executing

Do The Right Thing

When people can and can't see you. Never betray another's trust

Dedication to Customer Service

Put Customer Needs First



4.8 RATING



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**MONTHLY PLANS
STARTING AT \$20!**



MRS. MICHAEL CARE CLUB BENEFITS



OVER \$1750 VALUE

810-214-4VIP

ELECTRICAL

\$740 Value!

- ✓ Annual Whole Home Electrical Safety Inspection:
 - Main Electrical Service & Panel evaluation
 - General Outlet & switch Safety Review
 - GFCI Protection testing and evaluation
- ✓ Annual battery replacement on smoke detectors and safety evaluation
- ✓ Annual lighting and efficiency evaluation
- ✓ Annual Bath Fan Function and Venting Evaluation
- ✓ Annual lightbulb replacement
- ✓ Ceiling fan blade cleaning
*standard ceiling height, customer provided lightbulb only

\$40 Value!

HVAC

\$89 Value!

- ✓ Annual Furnace/Boiler Inspection:
 - Flame Sensor Cleaning
 - Heat Exchanger Camera Inspection
 - Safety Inspection

\$89 Value!

- ✓ Annual Air Conditioning Inspection:
 - A/C Drain Line Inspection
 - A/C Cage Cleaning
 - A/C Coil Cleaning
 - Safety Inspection

\$40 Value!

- ✓ Carbon monoxide testing
- ✓ Annual thermostat battery replacement

\$40 Value!

PLUMBING

\$277 Value!

- ✓ Annual precision tune-up and safety inspection of your water heater

\$289 Value!

- ✓ Annual main drain line camera inspection to identify potential issues

\$157 Value!

- ✓ Annual Whole-Home Plumbing Inspection Including:
 - Water Quality Testing
 - Water Pressure Testing
 - Dye Leak Detection
 - Aerator Cleaning

STRAIGHTFORWARD BY NATURE

- ✓ As a Care Club Member you receive:
 - Priority Service
 - Reduced Service Fee
 - 5% discount on all repair and replacement projects
- ✓ Peace of mind:
 - Licensed and Insured Technicians.
 - Quality work, backed by warranties.
 - Clean, drug-free, and background-checked Technicians

GENERATOR MAINTENANCE

**\$30
MONTHLY ADD ON**

- ✓ Annual maintenance keeps your generator running efficiently and protects your warranty.
- ✓ Scheduled service to prevent unexpected breakdowns.
- ✓ Priority emergency service - even in stormy weather

\$560 Value!

GENERAC



★★★★★
4.8 RATING



License Numbers
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Plumbing: 8002460



Plumbing



- Water Heaters
- Toilets
- Faucets
- Water Softeners
- Clogged Drains
- Garbage Disposals
- Repipes, Broken Pipes
- Sump Pumps
- And More!

Water Heaters

We've been at the forefront of water heater replacement for over 25 years.

While the technology has shifted from basic tanks to high-efficiency and tankless systems, our team has evolved alongside it.

We combine decades of hands-on history with the cutting-edge training required to handle today's most advanced equipment.



Toilets

Whether it's a quick fix or a fresh installation, our plumbing division handles it all.

We've spent decades mastering the mechanics of the bathroom, and we make it a point to stay ahead of the curve.

From standard and elongated models to the latest in high-tech bidet systems, our award-winning team ensures your home's most essential fixtures operate with peak efficiency and modern style.



Faucets

From the heart of the kitchen to the sanctuary of the master bath, our award-winning team provides expert repair and installation for every fixture in your home. We specialize in the latest designs for kitchens, bathrooms, utility rooms, showers, and bathtubs. Whether you are looking for a sleek touchless kitchen faucet or a high-pressure rainfall showerhead, we combine technical mastery with the latest style trends to ensure your water works beautifully.



Water Softeners

Hard water doesn't just leave spots on your dishes —it actively threatens your plumbing, stains your sinks, and cuts the lifespan of your appliances. Our certified plumbing team specializes in installing and replacing advanced water softening and conditioning systems designed to protect your home. We take the guesswork out of the process, ensuring you enjoy better-tasting water, odor-free pipes, and appliances that run at peak efficiency. From helping you choose the right system to a flawless installation, our award-winning team has you covered.



Clogged Drains

Your home's drainage network relies on precise angles and clear pathways to keep wastewater moving safely away. When blockages occur, our experienced, licensed plumbers utilize state-of-the-art techniques to restore perfect flow. From precise inline camera inspections that pinpoint hidden cracks or tree root intrusions, to heavy-duty snaking and high-pressure hydro-jetting, we don't just clear the surface—we thoroughly clean the line. We specialize in both emergency clearing and full line replacement, protecting your home from water damage and sewer odors.



Garbage Disposals

Anyone who has ever dealt with the mess and trouble of a food-clogged kitchen sink knows how essential a powerful garbage disposal truly is. At Mrs. Michael, our professional plumbers stand ready to help you upgrade your kitchen experience. Whether you need a precision repair for a jammed unit, a fix for a worn seal leak, or a brand-new, high-horsepower replacement, we guide you through the best options. We handle all the heavy lifting, ensuring your kitchen runs smoothly with zero downtime and absolute reliability.



Repipes, Broken Pipes

Whether you are dealing with a stressful broken pipe or need a complete home repipe, piping is a highly technical task that requires licensed mastery.

From pressurized main water lines that demand flawless, watertight connections to gravity-fed sewer lines where proper sloping, trapping, and venting are critical, our team has the experience to handle it. When it comes to adding new pipes or correcting existing infrastructure, we bring a "been there, done that" level of expertise to protect your property from hidden leaks and structural damage.



Sump Pump

A malfunctioning sump pump can lead to devastating basement flooding and costly water damage. Our licensed experts protect your property using top-tier equipment and advanced techniques to ensure your basement stays dry when it matters most.

Whether installing high-capacity submersible pumps or critical battery backup systems for power outages, we handle the entire project from start to finish.

Because we are fully licensed in both Plumbing and Electrical, our team manages the basin digging, discharge lines, and safety wiring seamlessly under one roof—giving you total peace of mind.



Additional Plumbing

True plumbing excellence is about the small, critical connections that keep your daily routine running smoothly. Our award-winning team handles these vital "finishing touches" with the exact same precision we bring to our largest projects.

Whether we are upgrading outdoor hose bibs to frost-proof models, replacing seized emergency shut-off valves, or providing leak-free appliance hookups for your new dishwasher, dryer, or refrigerator water lines, we ensure every connection is watertight, safe, and code-compliant.



Electric



- Smart Home Devices
- EV Chargers
- Generac Generators
- Emergency Storm Repair
- Lighting Fixtures
- Plugs and Switches
- Panel/Service Upgrade
- Trouble Shooting and Repair

Smart Home Devices

Smart home technology has changed drastically since we installed our first system over two decades ago. As products have become more sophisticated, so has our team. We combine 25+ years of foundational electrical knowledge with a forward-thinking mastery of modern integration. We don't just install gadgets; we design intelligent environments backed by a quarter-century of proven reliability.



EV Chargers

From the circuit breaker to the EV Charging port, our team bridges the gap between classic craftsmanship and next-generation tech. We've evolved our skill sets to match the shift toward a greener grid, ensuring that as the equipment gets smarter, our execution stays flawless.



Generac Generators

For over 25 years, our team has been the trusted name for Generac generator replacements and installations. While the units have transformed from simple backup systems into sophisticated, smart-home energy solutions, our team has evolved right alongside them. We combine decades of institutional knowledge with modern technical mastery to ensure your home or business stays powered, no matter how the technology changes.



Emergency Storm Repair

When disaster strikes, experience matters. Our team has been specializing in emergency storm damage for over 25 years. We have evolved alongside the products and systems we service, ensuring that our veteran knowledge is always paired with the most advanced restoration technology available today.



Lighting Fixtures

From classic chandeliers to cutting-edge smart lighting, we've been the region's lighting authority since the mid-90s. We don't just hang fixtures; we evolve with the industry. Our team has mastered the transition to modern lighting technology, ensuring your space is powered by both decades of experience and the latest innovation.



Plugs & Switches

Plugs and switches are the heartbeat of your electrical system, and we've been installing them for over 25 years. As technology has moved from standard outlets to smart-home integration, our team has evolved to master every innovation. We bring years of "doing it right the first time" to every device we install, ensuring your home is both safe and state-of-the-art.



Panel/Service Upgrade

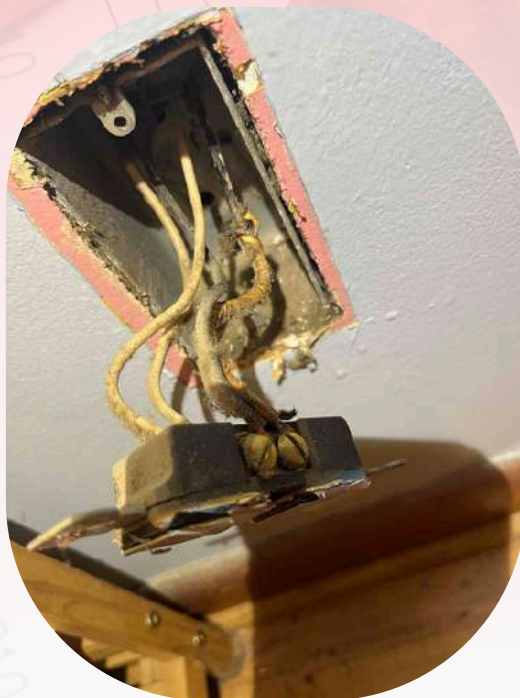
From standard service increases to the latest in smart-panel technology, our team has been the region's authority on electrical upgrades since the mid-90s. We don't just swap boxes; we evolve with the industry. We pair reliability with a modern technical edge, ensuring your electrical service is safe, efficient, and state-of-the-art.



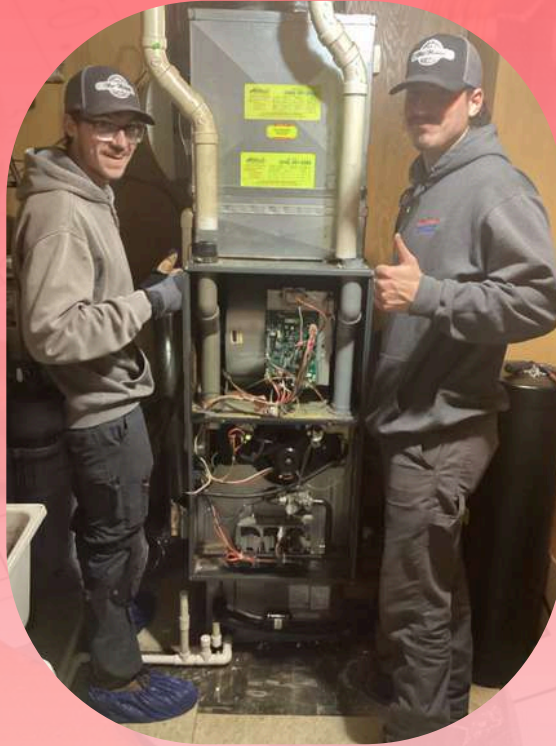
Electric Troubleshooting & Repair

Electrical problems can be both frustrating and dangerous, which is why you should never leave them to guesswork. Our highly trained, licensed electricians use advanced diagnostic tools to safely pinpoint and correct hidden issues at their source.

Whether you are dealing with frequently tripped breakers, flickering lights, dead outlets, or warm switch plates, we don't just patch the symptom—we eliminate the hazard and restore total safety and reliability to your home.



HVAC



- Mini-Splits
- A/C
- Furnaces
- Boilers
- Air Quality
- Filters
- Tune-Ups
- Combi Units
- And More!

Mini Split

Before mini-splits were the go-to solution for modern climate control, they were our specialty.

Our team has over 25 years of experience designing and installing zone-controlled mini-split systems. Products have changed, efficiency ratings have soared, and smart controls have taken over—but our team has evolved at every step, ensuring your home or business gets veteran craftsmanship backed by modern innovation.



Air Conditioning

Air conditioning technology has shifted dramatically toward high-efficiency, smart-integrated systems, and our HVAC division has evolved right alongside these innovations. Whether your current unit needs a precision repair to get through a heatwave or you are looking for a full system installation to lower your energy bills, our award-winning team has the expertise to handle it..



Furnaces

From standard heating systems to the latest ultra-efficient, modulating furnaces, we've been the region's heating authority since day one. We don't just swap out equipment; we evolve with the industry. Our team has mastered the transition to modern, energy-saving heating tech, ensuring your comfort is backed by both decades of experience and the latest innovation.



Boilers

From classic radiant systems to the latest ultra-efficient condensing boilers, we've been the go-to boiler experts for years. We don't just service systems; we evolve with them. Our team has spent two and a half decades mastering the transition to modern, energy-saving hydronic tech, ensuring your comfort is backed by both decades of hands-on wisdom and the latest industry innovations.



Indoor Air Quality

From classic filtration to the latest in whole-home air purification and smart ventilation, we've been our region's indoor air quality authority for years. We don't just treat symptoms; we evolve with the solutions. Our team has spent two and a half decades mastering the transition to modern, medical-grade air purification technology, ensuring your health and safety are backed by deep industry wisdom.



Filters

From standard media filters to the latest in ultra-high efficiency, whole-home filtration systems, we've been keeping air clean and equipment protected since day one. We don't just change filters; we evolve with the technology. Our team has spent 25 years mastering the transition to modern, low-resistance, high-capture filtration—ensuring your comfort is backed by both decades of experience and next-gen innovation.



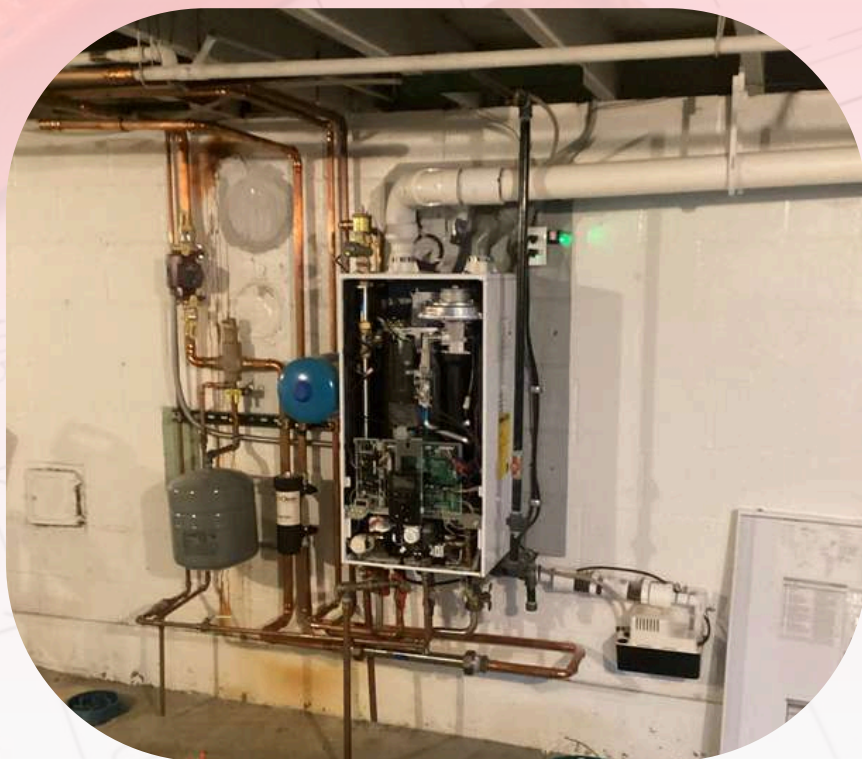
Tune Ups

From classic systems to the latest ultra-high efficiency ACs and modulating furnaces, we've been keeping our community's HVAC systems running flawlessly since day one. We don't just check boxes; we evolve with the technology. Our team has spent years mastering modern diagnostic and testing standards, ensuring that your seasonal tune-up is backed by both decades of experience and the latest industry innovation.



Combi Units

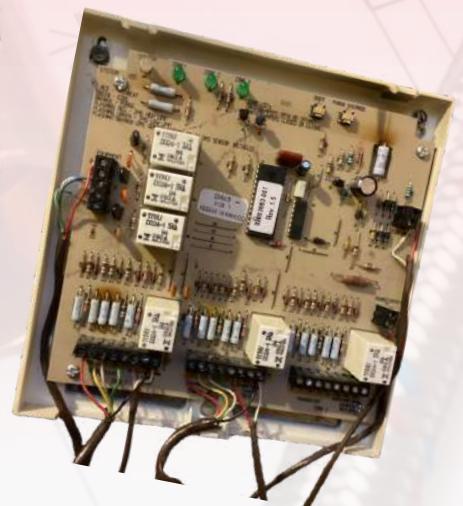
Streamline your home's comfort with our specialized combination unit services. We bring expert craftsmanship to the installation of high-efficiency combi boilers and tankless water heaters, delivering simultaneous space heating and domestic hot water. Trust our team to engineer a reliable, smart-modulating system tailored perfectly to your property's demands.



Additional HVAC

Every property is unique, which is why our capabilities extend far beyond the basics. We specialize in additional, custom HVAC solutions designed to solve your toughest comfort challenges.

Whether you are looking to integrate smart zoning, install specialty radiant heating, or optimize airflow in a newly renovated space, our highly trained technicians ensure every component of your property's climate ecosystem functions flawlessly.



Community Involvement

At Mrs. Michael, our commitment to excellence goes far beyond the homes we service. We love giving back to the community that supports us, whether we are regularly volunteering with Meals on Wheels or tossing candy from our trucks in local parades. We are also passionate about investing in the future of our industry. Through our partnership with LESA, we proudly provide job shadow opportunities for local high school students, giving them real-world, hands-on insight into rewarding careers in the skilled trades.

